

## Laboratory Charges and Insurance Coverages Policy

In an effort to better serve our patients, we wanted you to know that your provider may order labs that are an important diagnostic tool related to your health, but that your health insurance may or may not cover all charges. Due to several insurance carriers' recent changes and circumstances beyond our control, insurance companies often change what laboratory company they will cover without notifying us. Additionally, insurance companies are getting more restrictive and approving fewer studies.

For example, to help you avoid unwanted and unexpected charges we do all we can to offer only the tests we believe are needed to manage your health. However, to avoid unwanted charges from your insurance company to you we recommend you check to determine the current company your plan utilizes.

Although we do our very best to help you avoid additional charges we cannot be responsible for the charges they do not cover.

Also, we use Quest as our primary lab, but if your insurance company uses another company e.g. LabCorp you will need to have your blood drawn at their center. We greatly apologize for the inconvenience, but this is due to recent changes in insurances that we cannot control. If you are dissatisfied with the coverage you have, we recommend you let your carrier know.

I understand it is my responsibility to check with my insurance company to find out what lab (Quest or LabCorp) my particular policy utilizes (what lab is "In-Network") and what my plan will cover.

I agree not to hold LiveOn Medical Center or its' staff responsible for any charges I may receive due to the fact that my insurance does not cover the labs ordered. I understand that LiveOn Medical uses Quest laboratory and it is possible my plan may require the use of LabCorp. If that is the case, it is my responsibility to inform LiveOn of this at the time of my visit. Additionally, I understand I will need to have my blood drawn at LabCorp's center.

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PRINTED PATIENT NAME

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PATIENT SIGNATURE

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DATE